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| Meeting: | Healthwatch Barnsley Strategic Advisory Board | |
| Date: | 14.11.2016 | |
| Location: | The Core, County Way, Barnsley | |
| Chair: | Carrienne Stones on behalf on Adrian England for this meeting | |
| <u>In attendance:</u> Carrienne Stones | <u>Apologies:</u> None Received | |
| <u>Present:</u> Christine Key Margaret Dennison Tony Alcock Adrian England Margaret Baker | | |
| 1 & 2 Welcome, Apologies and Declarations of Interest | | |
| Action by | | |
| AE Welcomed attendees and asked if there were any declarations of interest for the agenda or any apologies. | | |
| 3. Minutes of Last Meeting & Matters Arising | | |
| The minutes from the previous meeting were reviewed by the board and agreed as true reflection of discussions. | | |
| CK asked for a correction to be made to Page 1 of the notes as PD was also in attendance at the meeting as an observer. | | |
| 4. Update on areas of work. | | |
| Access to General Practice | | |
| <p>CS advised the board that the two enter and view reports and the overall report looking at Access to General Practice in the Dearne had been sent to the service providers with a request for them to respond in 20 days. CS advised had received a response from The Dearne Valley Group and that some issues were highlighted which they were now walking through.</p> <p>CS to attend Hollygreen Practice in Thurnscoe on Friday to look over the report with them.</p> <p>AE advised that the GP Federation are considering a 3rd Hub for the I Heart Service and advised that we fed in the views of residents in the Dearne. CS is due to attend the Dearne Approach on the 9th of January.</p> | | |

Action: CS to report back at the next meeting.

Oral Health - Secondary School Age

Jade presented the Dental Report to the Oral Health Strategy Group and the response to her presentation is as follows. The information gathered by Jade and the young champions is now being fed into the Oral Health Strategy Action Plan.

Action: Cs to share the Oral Health Action plan at the next meeting of the Healthwatch Strategic Advisory Board.

Mental Health Crisis Care Concordat.

CS attended the Mental Health Crisis Care Concordat to cover for Mark Smith. The Samaritans were at attendance at this meeting and talked about the support that they could give to local media outlets to ensure that the reporting of suicide also included information for others on how to get help.

Moira Tombs now a volunteer for the Samaritans spoke of the visit they undertook to Yorkshire ambulance service with Mark Smith and outlined her concern that the Yorkshire Ambulance service were having to use the same mental health crisis lines as the public which caused delays in their referrals.

Healthwatch do not yet have access to the Action Plans from South West Yorkshire Partnership Foundation Trust, due to them being discussed internally.

CS fed back to Mark who will be attending the next meeting in January.

MS is also a registered member of the regional group and will be attending his first meeting in January.

Action: MS to report on progress at the next meeting.

Suicide Prevention Strategy.

CS advised that Healthwatch were not explicitly involved in the suicide prevention strategy task group due to resource; however members of the Mental Health Crisis Care Concordat were concerned that the Suicide Prevention Strategy Action Plan was not as robust as it could be. Therefore a meeting was held to look at the Suicide Prevention Strategy Action Plan and out of this meeting a letter was sent to Public Health outlining concerns.

CS shared the letter with board members.

MD advised that she felt that the commissioners have a really good set of statistics to work with but that she felt that of it was not really reflected in the Action Plan.

MD felt that they did not really seem to be targeting the groups where they know there is a problem and the thing that concerned the most is how they were going to restrict the means of suicide.

The group looking at the action plan at the meeting held to look at the Suicide Prevention Action Plan, also said that Local authority did not seem to have worked in conjunction with the local providers, or that this was not evident in the information provided and highlighted their concern at the number of meetings that had been canceled over the period of a year.

MC and MT raised that there is a wealth of knowledge about how they have prevented suicides from occurring through Health professionals and the need for direct engagement with Health Professionals, but felt that this had also not been addressed.

Public Health responded as follows:

Apologies for the delay in getting back to you. Thank you very much for the feedback, it was extremely useful in helping re-draft the action plan.

I have attached your original letter and highlighted the changes that have been made as a result of the suggestions. Just so you are aware I was also used the recently published Public Health England planning guidance Public Health England Local Suicide Prevention Planning guidance which outlines best practice and evidence.

The draft has been circulated to members of SSDG for comments and is scheduled to go to the Health & Wellbeing Board early next year.

Thanks again for your help and support.

Cs sent the Action Plan around to those involved with the meeting who were satisfied with the response, and reassures that this was a living document.

Access to Speech and Language Therapy

CS updated the group on progress with this area of work and advised that the report should be completed by the 20th of January 2016, will be sent to the Provider on the 23rd of January and may go to the Expert Commissioning Group on the 3rd of February.

CS advised that the open days did not go as planned, and therefore the team had booked to attend clinics, training sessions and to go out on to community with South West Yorkshire Partnership Foundation Trust during November and December.

Action: CS to update on progress at the next meeting.

5. Outreach and Promotion Update

CS advised the board that their outreach, engagement and promotion figures were down for the last quarter and outlined what action was being taken to improve.

CS also advised of the Equality Impact Assessment she had undertaken and the groups with which we need to further engage.

The Strategic Advisory Board made the following suggestions:

Engaging with Men

- Oakwell to engage more men, although they felt that the idea to attend on a match day would not enable the type of conversations that we are looking for.

AE asked if Men in sheds were still active, CS advised that she would look into this.

AE and TA talked about working men's clubs and CS spoke of some work that had been undertaken in Nottinghamshire where they engaged at working men's clubs across the borough.

CS assured the group that steps were being taken to improve outreach and engagement figures which had been impacted upon due to staffing shortages, and aimed to bring figures up for the next quarters reporting.

Board members advised that they would contact CS individually if they thought of other areas where we could engage.

Action: CS to report on Outreach and Engagement figures at the next meeting.

6. Information and Communication

LHM Media

CS advised that training had been arranged for the new officer starting with Healthwatch on the 28th of November 2016.

Civi CRM

Healthwatch are still trying to get some training of Healthwatch England for the CIVI CRM and that it was looking like this would be delivered in February.

WordPress Training

CS advised that Gill would need access to Word Press Training and this had been arranged for the 2nd of December. WordPress knowledge would support Gill when navigating and interacting with LHM.

7. Recruitment to the Healthwatch Board and to Healthwatch

Healthwatch Board

AE confirmed that Healthwatch had been successful in recruiting 3 new members to the Healthwatch Strategic Advisory Board.

And asked colleagues to welcome Mark Smith, Wendy Hardcastle and Ian Guest to the Strategic Advisory Board meeting in January.

CS highlighted that 2 of our new board members have moved across from the Healthwatch Champions and as such Healthwatch needed to recruit new members to support with outreach and engagement. CS advised that they will look towards recruiting new members in February upon the return of the Adult Engagement Officer.

Healthwatch

CS reiterated that they had recruited to Carolyn's Post for 30 hours per week a communications, signposting and intelligence officer.

Our new recruit is a lady called Gill Doy, and has experience working for social services, public Health and more recently Jamie's Ministry of Food in Rotherham.

AE and board members asked that Gill be invited to the Healthwatch Christmas celebration in December.

CS asked if the board felt it would be good to bring the terms of reference back to the group.

The board agreed.

Action: CS to bring the Strategic Advisory Board Terms of reference to the next board meeting to refresh and talk over with new members.

8. Regional STP

AE advised of a delay in the STP communications.

CS advised that the Lead officers for Healthwatch were meeting with NHS England regularly to ensure that they were ready to support the public at the point of consultation.

AE advised that there was a place for Healthwatch on the regional STP board and that we were in discussion about who would represent the Healthwatch regional network and advised that, at this moment in time it looked as though Doncaster would be taking the lead with Barnsley deputising.

The consensus from the group was that we are there as an independent and should be mindful of that fact.

CS shared with the board a Healthwatch England Briefing on the STP.

The board members asked CS to circulate any information as it was received for consideration.

Action: CS to circulate as discussed

9. Voluntary Action Barnsley

AE discussed with members his involvement as an observer on the Voluntary Action Barnsley Board.

The board asked to be kept updated as discussion progress.

10. Date and time of Next Meeting

Date: 24th January 2016

Location: The Core County Way

Time: 2:00pm - 4:00pm