

<b>Meeting:</b>	Healthwatch Barnsley Strategic Advisory Board	
<b>Date:</b>	13.9.2016	
<b>Location:</b>	The Core, County Way, Barnsley	
<b>Chair:</b>	Carriane Stones on behalf on Adrian England for this meeting	
<b><u>In attendance:</u></b>	<b><u>Apologies:</u></b>	
Carriane Stones Mark Smith	Margaret Baker	
<b><u>Present:</u></b>		
Christine Key Margaret Dennison Tony Alcock Adrian England		
<b>1 &amp; 2 Welcome, Apologies and Declarations of Interest</b>		<b>Action by</b>
<p>AE Welcomed attendees and asked if there were any declarations of interest for the agenda or any apologies.</p> <p>CS advised that she had not received any apologies for today's meeting.</p> <p>NB: when CS returned to her desk there was an apology from MB, so this has been noted.</p>		
<b>3. Matters Arising</b>		
<p>The minutes from the previous meeting were reviewed by the board and agreed as true reflection of discussions.</p> <p>TA asked that section 5 of the minutes is amended to reflect that the number was 6 and not 8.</p> <p><b>Matters Arising</b></p> <p><b>Service User and Carer Board</b></p> <p>The first action on the Action log outlined that CS needed to ensure better communication between Healthwatch, the service user and carer board and the health and wellbeing board.</p> <p>CS advised that a quarterly meeting has now been set up between the lead of the service users and carer board, herself and the health and wellbeing board</p>		

manager.

### **Mental Health Concordat YAS Visit**

The second action on the log was for MS to feedback to the Strategic Advisory Board and the Healthwatch Champions about his visit to Yorkshire Ambulance Service, in line with his activities on the Mental Health Crisis Care Concordat.

Mark advised that this visit had not yet taken place but he would certainly feedback to the board when it had. It was agreed that this action would be left on the action log.

### **Mental Health Crisis Care Concordat and Suicide Prevention Strategy**

The third action on the action log was for AE to raise at the SSDG the issue of the Mental Health Crisis Care Concordat and the Suicide Prevention Strategy being under two different directorates, when the work is closely related.

AE advised that he had raised this at the SSDG and that CS had raised it directly with Julia Burrows.

CS shared with the board the response received from Julia Burrows as follows:

Thank you for your email regarding the Mental Health Crisis Concordant (MHCC) and Suicide Prevention. I've now had a report back from Rebecca whom I asked to look into your enquiry for me

As you will be aware, we have changed the organisation of public health within the council from one central public health team to a model where public health staff are based in different directorates and business units. The distributed model allows us to address the borough's public health challenges as a public health council

The MHCC is the delivery of a national agreement between services and agencies involved in the care and support of people in crisis. For the reason that in Barnsley the MHCC is led by Alison Rumbol, Senior Commissioning Manager in People Directorate who is responsible for the local planning and the commissioning of services to prevent and respond to mental health crisis in the community. The Public Health Principal, Emma White in the People Directorate sits on the Barnsley MHCC group and a member of her team also attends the Suicide Prevention Group. As part of the distributed model Emma has a remit for Public Mental Health and other elements including workplace health and employment for vulnerable adults are delivered by other public health staff in the Place Directorate. Suicide Prevention is led by Rebecca Clarke as part of the core Public Health Team. The split in the two areas has mainly been due to capacity across the distributed model to deliver on the agendas as both Rebecca and Emma have responsibility for leading on several different public health portfolio areas. Work on Suicide Prevention has progressed and in a short time scale we have successfully delivered the three main elements of the national guidance; a suicide audit to understand local suicide risk, an action plan to

<p>identify the initiatives to address the local suicide risk and established multi-agency suicide prevention group.</p> <p>However, I do acknowledge your points and have asked that Rebecca and Emma have a discussion to consider ways to develop a closer collaboration ensuring links are made in terms of delivering the Five Year Forward View and the Sustainability Transformation Plan.</p> <p>Thanks for raising this issue with me - it was a useful opportunity to ask Rebecca to work with Emma on reviewing the arrangements from the perspective of public health</p> <p><b>Enter and View Documentation</b></p> <p>The fourth action was for CS to arrange a session with the champions on the Enter and View documentation.</p> <p>CS advised that she has now received feedback on the policies and procedures from Barnsley Hospital NHS Foundation Trust and shared the e-mail received with the board.</p> <p>The board could see the relevance of some of the points, but the unannounced section was questioned by the board.</p> <p>CS agreed with the board some amendments which would be made, before the policies and procedures were distributed any wider.</p> <p><b>Speech and Language Therapy Services.</b></p> <p>The 5<sup>th</sup> Action was for CE to arrange a meeting with BPCF. This meeting had been undertaken at which some additional information was shared about individual experiences of Speech and Language Therapy (SALT) Services. CS,CE have now pulled together a plan and Marie Cook a Healthwatch Champion has expressed an interest to be involved in this work.</p> <p><b>Strategic Transformation Plans</b></p> <p>Adrian updated the Board on the STP and the meetings that we had attended. CS advised of the request for information that we had received from 38 Degrees and actions as a result.</p>	
<p><b>4. Healthwatch Champions Minutes</b></p>	
<p>CS advised that the minutes had not been prepared for the Healthwatch Champions meeting as JG was off on leave.</p> <p>CS asked MS if he would mind updating the board on the developments of the last meeting.</p> <p>MS advised that he had been asked by the Champions how young people would be trained in Enter and View activities. CS advised that we already had 3 champions trained up, but that the training was not really young person</p>	

<p>focussed.</p> <p>CS also advised that after the discussions at the last meeting we may need to look at training on Enter and View and provide this to volunteers in House.</p> <p>MS agreed and felt that we could put together a good training package for Enter and View, CS advised that she had the majority of the training materials and that MC had offered to undertake the section of training on the Mental Capacity Act and Deprivation of Liberty Safeguards.</p> <p>MS advised that the Service User and carer board seemed to dominate conversations at the Healthwatch champions meeting again, CS asked what the issues were and MS requested that she speak with one of the Healthwatch Champions.</p> <p>CS advised that there was not much that Healthwatch could do and that members must raise their issues in the meetings they are having with EE. MS agreed.</p> <p><b>Mental Health Crisis Care Concordat.</b></p> <p>MS advised that the mental health crisis care concordat is going well; and that it seems to be progressing well with PO chairing.</p> <p>MS said that he feels happier since the Healthwatch Focus Group met to look at the first response received from the Mental Health Concordat, and the resulting action plan and advised that he was looking forward to receiving a response to the letter we sent.</p> <p>What is interesting for me is what is going to happen in Wakefield and with the stroke and children’s surgeries consultations.</p> <p>This began a discussion between the Healthwatch Board.</p>	
<p><b>5. Update on areas of work</b></p>	
<p><b>Mental Health Crisis Care Concordat</b></p> <p>Update provided above</p> <p>Access to Assessment and Care Management Services for the Deaf Community</p> <p>CS advised that she had provided an extension to BMBC to the 20<sup>th</sup> of September 2016.</p> <p><b>Access to C.A.M.H.S Action Plan</b></p> <p>CS advised that she had met with the manager of the C.A.M.H Service who had discussed with her the new treatment pathway and had agreed their action plan</p>	

<p>in terms of a visit to look at family's experience of access to the first choice appointment in 2017.</p> <p>CS advised that another discussion was had about the access to Treatment service pathway which is still being re-designed and suggested to the board that this visit be postponed until October 2017 thus giving the new pathway development opportunity.</p> <p>The board agreed with this action.</p> <p><b>Enter and View to the wards 19 and 20.</b></p> <p>CS shared with the board comments from Barnsley Hospital NHS Foundation Trust Patient Experience Group. The board considered the suggestions made and agreed to some but not all of the amendments. Board members Felt that some of the amendments were too trust specific and as our Enter and View activity is not just undertaken within a hospital environment we needed to be mindful of that.</p> <p><b>Dental Access Report</b></p> <p>CS had shared the dental report with members in advance of the meeting and this report was signed off with one additional amendment to the title, which had been missed from the first round of amendments.</p> <p><b>Access to General Practice</b></p> <p>CS advised that all Enter and View Visits had now been undertaken and that she had attended the Dearne Approach meeting on the 12.9.2016 and delivered an update report. CS advised that Cllr Gollick the councillor who had first brought the issue to Healthwatch was pleased with the work that had been undertaken and also discussed that attendees had been interested in the information provided and how other work streams such as access to community pharmacy and the Friends and Family Test had also fed into this work. CS advised that TG is now working on this and aims to complete the report by the 30<sup>th</sup> of September 2016. This report will then be sent to the practices using our power of 20 days. After this point we will then report back to the Dearne approach meeting in October.</p>	
<p><b>6. Review of Speech and Language Therapy Services</b></p>	
<p>CS advised that CE will be leading on this area of work, despite her leaving the organization on the 26<sup>th</sup> of September 2016. CE had decided to lead on this work due to it relating to the degree course she is undertaking at university. CS advised that she and CE had spoken with members of the Barnsley Parents and Carers Forum, and the commissioner of the project. They had also reviewed the current service specification and had set out a plan of action in draft. CS advised that she would bring this plan to the next board meeting for discussion.</p>	

<b>7. Additional Income</b>	
<p><b>Carers Project</b></p> <p>At the last meeting CS had advised that due to LL being off work that this had been postponed. TG was now able to support the Healthwatch team on this and had already begun work.</p> <p>CS aims to do a piece for the next monitoring report on this project.</p>	
<b>8. Healthwatch England</b>	
<p>CS advised that there were a number of meetings in London that had been arranged by Healthwatch England that we were being encouraged to go to. CS outlined the issue of travelling to London on a small budget, but advised that Healthwatch England were looking at other ways people could be involved i.e. telephone conference, but that whilst this was in use was not fully accessible. CS advised that she would attend these two recommended meetings and feed back to the board.</p>	
<b>9. Regional STP</b>	
<p>Adrian England gave an update on the STP and advised the board of our need to be in it and understand it but also the importance of our independence from it.</p>	
<b>11. Any Other Business</b>	
<p><b>New Appointments</b></p> <p>CS asked that MS left the meeting for this section due to a conflict of interest.</p> <p><b>Recruitment of Strategic Advisory Board Members</b></p> <p>CS provided an update on the recruitment of Strategic Advisory Board Members.</p> <p><b>Recruitment of Communications, Signposting and Intelligence Officer</b></p> <p>CS also provided the board an update on the actions to recruit a Communications, Signposting and Intelligence Officer.</p> <p><b>Requests to attend as a speaker at the Healthwatch Strategic Advisory Board Meetings.</b></p> <p><b>Barnsley CCG</b></p> <p>Cs advised that the CCG would like to attend to talk about their equality duties and outcomes. The board agreed and asked that this be arranged for the next meeting. The board also requested that this meeting be opened out to include the Healthwatch Champions.</p>	

<p><b>Action: CS to invite BR to the next Healthwatch Strategic Advisory Board Meeting.</b></p> <p><b>Barnsley Hospital NHS Foundation Trust</b></p> <p>CS reminded the board that BHNFT had asked to attend a meeting and requested that this be arranged for January.</p> <p>The Board agreed to this.</p>	
<p><b>Date and Time of Next Meeting:</b> Wednesday, 19 October 2016 The Core, County Way, Barnsley, S70 2JW.</p>	