

Meeting:	Shadow Board Meeting	
Date:	15 July 2014	
Location:	The Core, County Way, Barnsley	
Chair:	Adrian England	
<u>In attendance:</u>	<u>Apologies:</u>	
Carrienne Stones	Christine Key	
Carolyn Ellis		
<u>Present:</u>		
Adrian England		
Margaret Dennison		
Margaret Baker		
Phil Stables		
Tony Alcock		
Tony Murray		

Welcome, apologies, minutes of previous meeting	Action by
Adrian welcomed everyone and opened the meeting. Apologies were noted. The minutes of the previous meeting were agreed as a true record by those present.	
Matters Arising	
<p>With relation to funding three income streams have been identified so far, these are:</p> <ul style="list-style-type: none"> • Carers grant - this is a BMBC grant that could possibly fund us to engage with young carers • Ward alliance funding - each area has been allocated funding from BMBC to fund projects that tackle local priorities. Many of the wards have identified health and wellbeing and children and young people as a priority. Adrian has already started to make links with several elected council members. • Innovation fund - Carrienne has made contact with the innovation fund and they are funding projects which aim to reduce the number of hospital admissions in the winter. <p>It was acknowledged that all these income streams would fund work that would need to be completed in this financial year and we would have to check this against current work plans.</p>	

The Clinical Commissioning Group (CCG) is another potential funder. Carrienne is making links with colleagues at the CCG to talk about paid for pieces of work.

Room hire costs at The Core - the buildings team at The Core have confirmed that Healthwatch get the rooms at a discounted rate and the discount is 25%.

Healthwatch having a seat on the VAB board - as discussed having a seat on the board would mean that the Shadow Board of Healthwatch would be kept up to date with things happening at VAB. This looks like it could be a possibility and will be followed up.

Christine Drabble - it was confirmed that Christine will attend certain Shadow Board meetings to answer any questions the members may have regarding budgets.

Annual General Meeting - the AGM will take place on 29 July between 10.30am and 12.30pm at The Core. Councillor Jenny Platts will open the meeting and a representative from Healthwatch England will speak at the event to inform attendees of the work of Healthwatch England and the local Healthwatch network.

Action: Shadow Board members to arrive at 10am to meet and greet people to the AGM.

Shadow Board

Work priorities

A discussion took place to look at the work priorities for Healthwatch over the coming months. Carrienne spoke about the need to engage with more members of the LGBT community in Barnsley. Currently 7% of the population at LGBT and we are engaging with 3%. Tony Murray noted that although this could be a priority we are actually engaging with nearly 50% of the LGBT population and there are other sections of the community that we are not engaging with as successfully.

Carrienne also mentioned that a priority could be mental health services. We have received feedback from individuals that service provision is poor and communication between services is not coordinated. Carrienne also suggested working with older people as we are engaging well with children, young people and people in the middle age brackets but less well with older people in

Barnsley.

Margaret Dennison had produced a list of priorities after looking at the service specification of Healthwatch and had suggested some priorities that matched what Carrienne had mentioned. After looking at the demographics of Barnsley the following three priorities were suggested by Margaret Dennison:

- Older people. Barnsley has an increasingly older population and this presents challenges for health and social care. It would also tie in with the work that has been done on Memory Services and Carers. Healthwatch could also look at primary health services and community social care services are working to prevent people being admitted into hospital.
- Mental health services. After receiving feedback from both children and adults the services are not meeting need. This could follow on from the work we have done to look at CAMHS.
- Long-term conditions, focusing on diabetes. Certain GP surgeries provide excellent care for people with long-term health conditions but this is not consistent across the borough. It's also important to make sure preventative work is also done with children and young people to help break the cycle of these conditions.

Discussions took place about self-help courses and how this could affect people with long-term conditions as well as the need to give people with long-term conditions all the facts of their condition and the tools they need to help themselves. Checks also need to be in place to ensure that people are accessing things such as yearly checks and that the checks are robust enough.

Tony Murray commented that it's important to look at the effects of loneliness and isolation on older people as this can also impact on the mental health of an individual.

Tony Alcock spoke about his experience of trying to see a specific GP at his surgery and having to wait two weeks. Carrienne mentioned that the LINK carried out a piece of work to look at GP access so maybe Healthwatch could revisit this and that access to primary care services becomes a priority for Healthwatch.

Carrienne confirmed that all priorities mentioned will be checked against the JSNA, service specification and Health and Wellbeing

<p>Board priorities, as well as against the data Healthwatch Barnsley has collated. Carrienne also mentioned that we will check our priorities at the Healthwatch AGM and that we're not duplicating the work of other organisations.</p>	
<p>Mission statement and vision</p>	
<p>Margaret Dennison had produced a draft mission statement and vision. Both of which were featured in the annual report.</p> <p>Adrian asked if these were agreed by the shadow board. Tony Alcock asked if the word 'local' could be added in the mission statement so it now reads:</p> <p><i>Healthwatch Barnsley will work with local people, communities and organisations to influence the provision, planning, commissioning and delivery of the health and social care services that we all depend on. We will work to ensure that everyone has confidence in our work and that through is, positive changes are achieved.</i></p> <p>No amends were made to the vision. The shadow board, led by Adrian, thanked Margaret Dennison for her work on this.</p>	
<p>Care Act consultation</p>	
<p>Carrienne and Adrian both attended an event in York that was looking at the Care Act consultation.</p> <p>Carrienne fed back to the group the changes and implications of the proposed Care Act and how it will affect both carers, and people who are cared for, locally.</p> <p>Carrienne informed the shadow board that she has asked the local Government Association along with the Healthwatch Network what training Healthwatch will receive on the act so we can best support the people of Barnsley as it is likely that they will come to us with any initial enquiries. Carrienne also said that she had mentioned to the local authority that Healthwatch could help with the consultation and making local people aware of the consultation. The national consultation closes on 15 August.</p> <p>Action: if any shadow board member would like to comment on the Care Act consultation please feedback to the Healthwatch staff team by 8 August so we can provide a formal response.</p>	<p>Shadow board</p>
<p>Any other business</p>	
<p>Reminder to all shadow board members that the next steering</p>	

group meeting will be on 21 July, 4pm-6pm at The Core. The meeting will be looking at medication and pharmacy services in the community and the hospital. Colleagues from the CCG, pharmacies and the hospital will be in attendance.

Margaret Dennison informed the meeting that she would be going to a meeting at Barnsley Hospital on Tuesday about the financial situation and can feedback to the shadow board.

Business cards are available for all board members. They were distributed at the meeting. If you would like more please contact the office on 01226 320106.

Positive feedback was given about how useful Carrienne's weekly report is. She mentioned that this may not be weekly depending on annual leave commitments and if there is anything to report. Carrienne also reiterated that any shadow board member is welcome to come to the office to look at how we work and the reporting systems used.

An update was given relating to Healthwatch England's database system. We are still in the pilot group and are currently testing the robustness of the system. Further updates will be given as and when.

The shadow board spoke about their different commitments and the days that they cannot attend meetings which are as follows:

Margaret Baker - cannot do Tuesdays

Christine - cannot do Wednesdays

Adrian - Fridays in term time

Tony Alcock - Monday mornings and Friday afternoons

Tony Murray - varies depending on the week but no firm, fixed commitments

Phil - mornings

Margaret Dennison - after 3.30pm on Tuesdays and Wednesdays in term time

Paul - Tuesday, Wednesday, Thursday as a general rule.

Meetings are varied on days and times to try and ensure as many people as possible can attend. If you cannot attend a meeting but would like an issue to be raised please contact a member of the Healthwatch team who will be able to feed in comments on your

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