

Meeting:	STRATEGIC ADVISORY BOARD
Date of meeting:	26 October 2020
Location:	Zoom Meeting
Board members present:	Adrian England (AE) - Chair Margaret Lindquist (ML) Tony Alcock (TA) Wendy Hardcastle (WH) Margaret Baker (MB) Ian Guest (IG)
Attendees:	Sue Womack (SW) - Healthwatch Manager Angela Andrews (AA) - Minutes
Apologies:	Mark Smith (MS) Christine Key (CK)
1. Welcome and Introductions	AE welcomed everyone to the meeting. The Board were informed of the passing of Pat Drurie, a great supporter of Healthwatch Barnsley and long standing volunteer. A minutes silence was observed.
2. Declarations	No new declarations
3. Minutes from the previous meeting	Approved as a true record.
4. Matters Arising	None due to the Covid-19 outbreak delaying the timing of the board
5. Action log	<ol style="list-style-type: none"> 1. SW to send out information / findings on the national hospital discharge survey #BecauseWeAllCare to be released on the 27th October 2. Survey to be revamped by mid-November 3. SW to send out declaration of interest form for completion 4. AA and SW to organise production of paper surveys
6. Meeting attendance feedback	
Sue Womack	<ol style="list-style-type: none"> 1. SW has attended online meetings with the other SY&B Healthwatch Teams; discussions have focused on how

	<p>everyone is operating. There has been idea sharing regarding public engagement because of the difficulties during this period. These meetings are scheduled as required.</p> <ol style="list-style-type: none"> 2. SW met with the new Regional Manager of Healthwatch England, her portfolio covers quality management. 3. SW spoke to Anna Marshall of the Overview and Scrutiny board, General sharing of information. Discussed Mark Smiths participation in a future task and finish Group. 4. SW met with Emma Bradshaw of the CCG - regarding the new Engagement Leads meeting, Healthwatch have agreed to attend. Healthwatch independence is clearly stated on the Plan on a Page. AE expressed concern about the communications that are currently going out to the borough. He has raised concerns that they are not reaching everyone, particularly those who cannot access things digitally. 5. SW has had various meetings with John Marshall, CEO of Barnsley CVS and with AE and MS to keep everyone up to date.
Margaret Lindquist	<ol style="list-style-type: none"> 1. Urgent and Emergent Care Board. Barnsley hospital is coming under pressure, and there was a clear amount of anxiety about a rise in Covid-19 cases, there is not the same flexibility as there was in the spring when everything shut down. They are currently treating all patients as possible Covid-19 patients. There is a lot of pressure on the services and staff are tired from previous influx. iheart are dealing with possible cases within the community so that they are not attending GP surgeries. The admissions and readmissions audit results have been slow to come out but this should be resolved at the next meeting. 111 are trying to improve their pathways to avoid emergency departments and they are trying to increase staff capacity. There is a National Survey due out on the 27th October conducted by Healthwatch England and the Red Cross looking at the discharge of patients into the community. TA asked if there were any further details on how different age groups were affected by the virus, he expressed concern about the mining legacy/industrial heritage of the area, and AE explained that this had been identified at meetings he had attended.
Adrian England	<ol style="list-style-type: none"> 1. Has attended many meetings during the outbreak so gave a short update on the most important information.

	<ol style="list-style-type: none"> 2. Attended meeting with South Yorkshire and Bassetlaw Senior Executives 3. There are currently two sets of meetings running, one NHS and the other BMBC, these then come together at the integrated care weekly update meeting. All providers were asked to help put together a recovery plan, but this will be difficult to continue now as cases have risen again. 4. Health and Wellbeing is high on the Agenda at meetings as staff continue to work from home, as is the issue of support for people leaving hospital. 5. There could possibly be a vaccine available from December but this would take time to distribute and Flu jabs are extremely important this year, if there is enough of a supply it is hoped all over 50's will be vaccinated as well.
<p>Wendy Hardcastle</p>	<ol style="list-style-type: none"> 1. WH has been following national concerns and worries that people in nursing homes and people with disabilities are getting the care they need, she would like information on what is happening with these groups in South Yorkshire. AE advised he would follow this up and he was happy that providers and commissioners have been working well together. 2. WH noted that BDGH were advertising for a Liaison disability nurse temporarily. She hoped that this person would be retained in post for the longer term. AE updated that all providers are currently on a recruitment drive.
<p>7. Managers' Report</p>	<ol style="list-style-type: none"> 1. SW presented a brief summary report on the Boards previously agreed priorities to inform decision making about future work and set it in the context of the current pandemic, and the local agenda. Areas discussed included the priorities identified in the Annual Report, Minutes from the Board Meeting in February 2020, Barnsley Place Reset Plan, and Q2 Healthwatch Barnsley Intelligence. SW would like someone in post before moving forward with the volunteer scheme, currently there are 24 adhoc volunteers signed up. The team has been focusing on promoting membership and information sharing including to those communities who have little to no access to IT. As it has been difficult to carry out engagement work, information has been sent out to people who are seldom heard, this has gone out through foodbanks etc., and this has increased the number of enquiries. The planned work with the British Heart Foundation has been suspended due to the pandemic. MS had provided feedback to SW. In terms of priorities he had suggested GP Access, should remain a priority. SW advised that an offer had been received from Barnsley Clinical Commissioning Group to make a presentation to the board about the developments in access to GP's and

	<p>that it would be beneficial for this to take place prior to a decision on GP access.</p> <p>SW stated that team capacity needs to be taken in to consideration when deciding on priorities as people are currently using their holidays. She suggested reviewing the survey questions and targeting seldom heard communities with the survey and looking at the bigger piece of work on access to GP surgeries in January if this remained a priority following the presentation. AE agreed and interjected that GPs have been written to and asked to increase face-to-face appointments, but that this would be difficult for them now we are having a further surge in cases.</p> <p>The Board agreed the following: SW should arrange the presentation from the CCG at the next board meeting.</p> <p>New survey to be developed by mid-November to run until the end of December. AE suggested concentrating on seldom-heard groups; IG suggested foodbanks would be a good place to use for this, as they are currently very busy.</p> <p>The board also agreed the social prescribing manager meeting with SW could be useful to discuss the distribution of surveys etc.</p> <p>2. Activity report</p> <p>SW presented the activity report produced for Q2, which was produced for Quarterly Contract meetings. Adult Safeguarding policies and procedures have been reviewed by SW with MS (representing Healthwatch Strategic Advisory Group) and had been presented to Barnsley CVS Board. Work on the Children’s Safeguarding policy and procedures were in the process of being reviewed. An audit of staff and board member Safeguarding training had been conducted.</p> <p>Referral, signposting and engagement data was looked at.</p> <p>3. The annual review of the board’s declarations of interest form is now due. SW will be sending out the pre -filled form to board for completion / amendment.</p>
<p>8. Any other business</p>	<p>1. The board thanked AA for her help setting up the board on Zoom</p> <p>2. Healthwatch England have notified SW that they are ready to accept registration for the national conference in November. James Goodwin has been asked to liaise with the board about their attendance.</p> <p>3. SW had received an email from Dr Allen about some work he is doing as he is not in Barnsley but Sheffield it was agreed to refer Dr Allen to Healthwatch Sheffield</p> <p>4. MB thanked everyone for all the work being carried out, AE stated that the relationship Healthwatch now has with providers has helped greatly.</p>

9.Date of Next Meeting	• 7 December 2020
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