

Meeting:	STRATEGIC ADVISORY BOARD
Date of meeting:	07/07/2021
Location:	Zoom Meeting
Board members present:	Adrian England (AE) - Chair Margaret Lindquist (ML) Wendy Hardcastle (WH) Mark Smith (MS) Ian Guest (IG)
Attendees:	Angela Andrews (AA) - Minutes
Apologies:	Christine Key (CK) Tony Alcock (TA)
1. Welcome and Introductions	AE welcomed everyone to the meeting.
2. Declarations	No new declarations
3. Minutes from the previous meeting	Approved
4. Matters arising/Action log	1. To be covered in updates
5. Staff Update	1. AA gave an update on the recruitment of the new Healthwatch Manager who will start work on the 06 September 2021. Then the staff structure for the department will be looked at for moving forward. 2. An update has been given to Nicola Cresswell at the monthly monitoring meeting and she is happy with the work being done in the interim period and is looking forward to meeting the new manager 3. AA ran through JG's report on the work the operational staff had been undertaking
6. Safeguarding	1. MS reported no significant changes
7. Barnsley Hospital	1. Urgent and Emergency Care. Looking at working with GP practices to provide a consistent approach on answer phones for patients to know where to go for help when surgery closed or unable to answer.

2. iheart putting on extra GP capacity in extended hours and this is already being utilised.

There was a visit to the Emergency Department(ED) by ECIST on 12/5/21. They advised that they need to work on getting GP access from ED to reduce the number of patients who do not need ED facilities. Also suggested a Navigator role to assist patients who need primary care not ED. Work ongoing as new areas in ED open up - still difficult with building work going on.

3. Improvement and Development Plan

Ran through development plan to make sure everyone knew who was dealing with which areas. The main aim is to ensure patients get access to the appropriate service in a timely manner.

4. Noted that Mental Health not included in plan and that is an urgent matter.

5. Dashboard

Significant issues - attendance up considerably - up to 380 per day and most are low acuity not requiring ED.

The number of people seen in 4 hours is significantly down - very low down in tables for area.

Barnsley demand is much higher than the national figures but this not a reflection on PC - also under real pressure.

Discharge support seen as an area of excellence.

6. Rising rate of staff sickness due to stress and anxiety - burn out.

7. RCB

Steady stream of GP referrals

Discharge activity up from acute and intensive care but pathways seem to be working well.

Running at very high levels - more so than normal

8. Primary Care

Under much more pressure than normal - patients presenting with multiple problems so appointments overrunning

More pressure on staff as patients express irritation at lack of appointments - most days appointments filled up quite early.

9. Iheart

Introducing five conditions that require face to face appointments rather than initial telephone triage from 1/6.

Blue Covid Clinic higher utilisation in last few weeks- will see patients with possible Covid symptoms - often not Covid. Will also see patients who are isolating.

Home visiting also busy.

10. Mental Health

16 patients in out of area beds which is very unusual. That is a third of the MH patients in Barnsley.

CAMHS under a lot of pressure - increasing activity especially with eating disorders and crisis intervention.

Hard to find Tier 4 beds

11. YAS

Increase in 111 and 999 activity

	<p>12. Social Care Increased activity and increasing numbers of informal carers under stress and asking for support. Looking at increasing reablement services with a new OT provision starting in June.</p>
8. Carers	1. No update as no meetings held
9. Cancer Care	<p>1. Macmillan to launch learning and development offer around care and support, face to face and e-learning 2. Barnsley Hospice has run it's first self management programme virtually. This is a peer tp peer programme but also looking at plans for when they die and putting things in place 3. Cancer services are working on their dashboard. A GP in sheffield has put together videos to help patients better understand the different stages they will go through and many people have taken up using this resource 4. Meetings to continue bi-monthly, looking for someone from the primary care network to join these meetings and at how to involve the community in them</p>
10. Mental Health	1. MS provided information on progress on the Mental Health Strategy which is due to go out for public consultation at the end of the Month. He also explained the latest figures for suspected suicides within the borough as well as crisis care including detentions under Section 136 of the Mental Health Act . The initial response of the Chair of the BMBC Overview and Scrutiny Committee to our recent referral of Adult Mental Health Crisis Care was read to the board.
11. Covid 19 Survey	1. Survey completed and responses being collated and report written
12. Integarted Care system(ICS)	<p>1. Weekly meeting of ICDG are going well 2. Health and inequalities will be an issue particularly when the furlough scheme ends. 3. Interviews for the ICS CEO have now gone ahead 4. April next year will see the formation of the ICS and all contracts such as for dental, optical etc. will come through this.</p>
13. HR and recruitment	1. Covered in staff update
15. Any other business	1.NA
9.Date of Next Meeting	TBC

DRAFT