



Newsletter

- April to June 2023 (Q1 2023 / 24)

How we're working to improve change

The methods used to gather views and experiences from patients and the public



Making people's views known

- By publishing our Hygiene Poverty Report, which has been widely circulated
- Engaging with seldom heard groups and people from disadvantaged backgrounds for the NHS South Yorkshire on the NHS Joint Forward Plan.
- Meeting with Barnsley Local Medical Committee, to look at how we can work better with GP Services and feed in patient insight.



Promoting and supporting the involvement of people in local care services

- Working with NHS South Yorkshire to procure equipment for virtual wards in Barnsley, Rotherham and Sheffield.
- Working with Adult Social Care to ensure they have representation from people with lived experience on their Quality Improvement Board.

Sharing peoples views and experiences with Healthwatch England and other local Healthwatch organisations

- We have a new data sharing platform to upload our anonymised data and reports.
- Meeting Healthwatch Lead Officers in South Yorkshire and representatives from NHS South Yorkshire to provide updates on current work and best practise.

Recommending investigation or special review of services

- We have not received any insight during this quarter that has caused us concern or required us to recommend an investigation by Healthwatch England or the Care Quality Commission



Providing advice and information about access to services

- This quarter we have signposted 26 to residents to specific services including, Kooth (Mental Health), CAMHS Self Referral, GP Services, Barnsley Hospital PALS, Chilypep etc

Some of the places we have been

**Chilypep Sanctuary
(NHS JFP Focus Group) - April**



**Carlton Premier Food
(Mental Health) - May**



**Muslim Community
(Adult Safeguarding) - June**



What people have said to us about Barnsley District General Hospital

“Very understanding and professional. The student in Phlebotomy was very good, bloods taken without any issues”.

Surgical Outpatients / Phlebotomy

“Despite the department being very busy, my appointment was very thorough. I never felt rushed and the waiting time was not as long as I was expecting”.

Antenatal

Connect with us

If you would like to talk to us about our engagement work, volunteering or sharing your own feedback on services, we would love to hear from you.

We're also on the look out for volunteers to join our advisory board to help us drive change in the health and social care systems for the people of Barnsley.

Sound like you could help? Get in touch today!

Phone: 01226 320106

Email: hello@healthwatchbarnsley.org.uk

Website: www.healthwatchbarnsley.org.uk

